

8:00 – 8:30 – Registration

08:30 - 08:40	Karakia	Te Aroha Grace	
08:40 - 08:45	Welcome	Kerry Bakkerus	RIMS NZ & PI Chapter President
08:45 - 08:50	Plan for the day – setting the scene	MC: Madison Reidy	Master of Ceremonies
08:50 - 09:00	RIMS USA	Gary LaBranche	CEO RIMS USA
09:00 - 10:00	<p>Preparing now for what’s next: How to thrive in an age of uncertainty</p> <p>Disruption is something that every organisation and leader has experienced at scale in recent years. In the aftermath of one of the most tumultuous chapters in human history, now is the time for audacity, adaptability, and agility. Enormous opportunities lie ahead for those that can identify the trends of tomorrow and gear up for them today.</p> <p>In this fast-paced and compelling presentation, you will discover:</p> <ul style="list-style-type: none"> <li>• The key trends that will shape the coming decade with a specific focus on the impacts of AI, HYBRID WORK and the METAVERSE</li> <li>• The role GEN Z will play in redefining industry norms and consumer expectations</li> <li>• The common CULTURE and MINDSET TRAPS that will set any organisation on a collision course with obsolescence and how to avoid them</li> <li>• PROVEN and PRACTICAL STRATEGIES for staying one step ahead of change and REMAINING RELEVANT.</li> <li>• Audience members will leave this presentation with a clear action plan for navigating disruption and emerging stronger than ever.</li> </ul>	Michael McQueen	Futurist

<b>10:00 - 10:30</b>	<p>Top Global Risks for 2024</p> <p>Cory Davie will brief you on Control Risks' top global risks for 2024, and what New Zealand businesses should focus on to manage these risks and seize opportunity where they can</p>	Cory Davie	Control Risks
<b>10:30-10:45 - Networking Break</b>			
<b>10:45 - 11:15</b>	<p>Rise Above the Chaos: Building Resilience in Business and Government</p> <p>Join us for an engaging discussion on Resilience in Business and Government. In this session, we will delve into the critical importance of an organisation's ability to withstand and recover from various perils, including cyber threats, climate events, and supply chain disruptions. We will explore how resilience is not only an individual responsibility of organisations but also a shared responsibility with the government, emphasising the need for both parties to work together. Marsh McLennan's unique perspective on this topic, given our role with the UK National Preparedness Commission, will provide valuable insights. Nicholas, an expert in resilience activities for organisations, will share case studies of businesses that have excelled in building resilience and those that have not. We will also discuss different mechanisms to treat resilience risks.</p>	Nicholas Martin	Head of Strategic Risk Consulting, Pacific at Marsh
<b>11:15 - 11:45</b>	<p>Delivering value: how do risk professionals provide their customers with value? Expectations from different perspectives</p> <p>In this panel discussion, we will explore the complex world of risk management. The discussion aims to dissect the multifaceted role of risk professionals and their strategies in delivering tangible value to their stakeholders. The discussion promises to shed light</p>	<p>Nicholas Martin Julie Amey Grant Gillingham</p> <p>Amy Cavanaugh</p>	<p>Head of Strategic Risk Consulting, Pacific at Marsh Chief Financial Officer SkyCity General Manager - Group Risk Advisory and Health, Safety &amp; Wellbeing at Fisher &amp; Paykel Healthcare Institute of Directors: Young Directors Steering Group</p>

	on the nuanced expectations from various viewpoints, how we improve risk maturity across New Zealand, drive resilience and add value to our stakeholders.		
<b>11:45 - 12:30</b>	<p>Risks in the Digital Age:</p> <p>AI is transforming our world and creating new opportunities for innovation. The opportunities are vast and exciting, but they are also accompanied by significant risks and challenges. One of the most pressing concerns is the potential for AI to perpetuate and exacerbate existing biases and inequalities. We'll also discuss how AI can be harnessed to solve some of the key problems and challenges that organisations face today.</p>	David Sutton	KPMG
<b>12:30-13:10 – Lunch</b>			
<b>13:10 - 13:25</b>	Online video		
<b>13:25 - 13:55</b>	<p>Panel discussion – Conduct Counts: tackling fraud, corruption, and ethics in an increasingly digital world</p> <p>With the changing landscape globally, the cost of living crisis in New Zealand, rising levels of anger, changing demographic of the population and the potential loss of trust in government and institutions there is a potential for fraud and corruption to be more prevalent. The panel will explore the current state of fraud and corruption in New Zealand, and what organisations can do to minimise the risk for them</p>	<p>Madison Reidy Darren Murphy Adam Hunt</p>	<p>(Panel Facilitator) Core Integrity Transparency International</p>
<b>13:55 - 14:40</b>	<p>Leading from the Inside Out</p> <p>In this energising session you'll learn about how to lead a high performing team and motivate those around you to pull together towards a common goal.</p>	Sacha Coburn	CEO Coffee Culture

	<p>Starting with a sample size of 1 you'll discover how to run experiments on what works, and how you can combine brains and heart to be a leader people actually want to follow. Live your best life, unleash the power of risk and get more out of every day by learning the three 'c's of contemporary leadership. Extraordinary challenges need extraordinary measures – let's set up for success in 2024.</p>		
<b>14:40 - 15:25</b>	<p><b>Top Floor Turbulence: A Practical Crisis Management Exercise</b></p> <p>Dive into a crisis management simulation where participants grapple with a high-profile reputational crisis. This exercise challenges attendees to strategise responses, manage reputational risks, and restore organisational trust. Prepare to navigate the complexities of ethics, stakeholder communication, and long-term recovery.</p>	Joe Saunders	Risk2Solution
<b>15:25-15:40 - Networking Break</b>			
<b>15:40 - 16:10</b>	<p><b>The risk holy grail! Creating a dynamic integrated risk profile</b></p> <p>Risk is a difficult beast to understand and measure. There is no single measure that is the magic pill! Instead, we need to understand and "measure" many different aspects of risk to create a comprehensive risk profile that can then be used for management and decision making. In addition, risk is dynamic, it is always changing. This means our understanding and measures must be as current and real time as possible. We are seeking the dynamic integrated risk profile.</p> <p>This session takes a look at what makes up a comprehensive risk profile, how it can be assembled and used, as well as what the processes and systems</p>	David Tattam	Protecht

	<p>need to be able to provide that profile when and where it is needed. We will be covering:</p> <ol style="list-style-type: none"> <li>1. Intimately understanding the nature and behaviour of any risk.</li> <li>2. The ways risk can be “measured” and the information required</li> <li>3. The processes that need to be in place to gather that information</li> <li>4. Bringing it together into a dynamic integrated risk profile</li> <li>5. Using the profile</li> </ol>		
<b>16:10-16:50</b>	<p><b>Wrangling Wicked Problems – the ultimate risk management challenge!</b></p> <p>The term Wicked Problems was originally coined in an academic paper authored by design theorists Horst Rittel and Melvin Webber over 50 years ago. While there are many attributes that define a Wicked problem, generally they are based on problems that are fast evolving with no clear solution or where the solution generates further problems and a level of residual risk that is potentially worse than they initial issue itself. Fast forward to today, Risk Managers and Leaders try and grapple with the reality of a Volatile, Uncertain, Complex, Ambiguous and Digital (VUCAD) world which challenges us with more and more Wicked Problems. In this session we will explore how Risk Managers and Leaders can better cope with and wrangle wicked problems to create successful outcomes.</p>	Dr. Gav Schneider	The ISRM ANZ CSWP (Centre for the study of Wicked Problems) and RMIA’s Risk Leader of the year
<b>16:50-17:00</b>	Reflections of the day	Gary LaBranche	RIMS USA
<b>17:00 - Conference Close</b>			